

TRACKER: 2027 Service Descriptions

	2027	*Dates subject to change		
	Service Definition	Assigned to	Scheduled for *	DONE
1	AIDS Pharmaceutical Assistance	MCSC	Sept	☐
2	Outpatient Ambulatory Health Services	MCSC	Sept	☐
3	Emergency Financial Assistance	C&T	Sept	☐
4	Other Professional-Legal Services and Permanency Planning	C&T	Sept	☐
5	Housing	C&T	Sept	☐
6	Psychosocial support	C&T	Sept	☐
7	Mental Health	MCSC	Oct	☐
8	Substance Abuse-Outpatient and Residential	MCSC	Oct	☐
9	Food Bank	C&T	Oct	☐
10	Medical Transportation	C&T	Oct	☐
11	Non-medical Case Management	C&T	Oct	☐
12	Medical Case Management	C&T	Oct	☐
13	Oral Health	MCSC	Nov	☐
14	Health Insurance	C&T	Nov	☐
15	Outreach	C&T	Nov	☐

Grey=Medical Care Subcommittee addresses first, then Care and Treatment

Year: **FY 2027-2028**Recommend Approval: ____ with substantive changes
____ with no substantive changes

PSYCHOSOCIAL SUPPORT SERVICES

Psychosocial Support Services is a support service that provides group or individual support and counseling services to assist **Ryan White Part A program clients** in addressing behavioral and physical health concerns. Activities provided under Miami-Dade County's Psychosocial Support Service may include:

- Bereavement counseling.
- Child abuse and neglect counseling.
- HIV support groups.
- Pastoral care/counseling services.

Funds **may not** be used for **social/recreational activities** or to pay for a client's gym membership.

This service offers non-judgmental psychosocial support counseling provided by non-licensed psychosocial support counseling providers, peers, and pastoral care counselors. **Please note that Ryan White Part A Programs funds for this service may not be used for bereavement support for uninfected family members or friends.**

Psychosocial support services reimbursed under the Ryan White Part A Program are limited to conditions stemming from and treated within the context of the client's HIV diagnosis. This service is not intended to be general psychosocial practice, but is intended to address HIV-related issues and strengthen coping skills to increase adherence and access to on-going medical care and treatment.

Psychosocial Support Services/Counseling Components:

Services **may include** crisis counseling, periodic reassessments, and reevaluations of plans and goals documenting progress. Goals should be measurable and include a timeline for completion. Issues of relevance to people with HIV such as risk behavior, substance abuse, adherence to mental health and medical treatments, depression, and safer sex may be addressed. Psychosocial support counselors are encouraged to practice and introduce motivational interviewing strategies with their clients, if deemed clinically appropriate. Topics to review may include relationship difficulties, client-centered advocacy, stress management and coping skills, personal and social adjustments as they relate to HIV, and the provision of needed information and education to clients to enhance their quality of life.

In addition, if Pastoral Care Counselors are used, they will work with clients to clarify the spiritual and pragmatic options that order and validate the client's individual life

experiences, strengthen their belief systems, purpose, and values as related to their HIV status. Pastoral care counseling is an intervention at a point of need in a client's life that strives to progressively move the client along a continuum of self-acceptance and responsibility. Pastoral care counseling must be available to all individuals eligible to receive Ryan White Program services, regardless of the client's religious or denominational affiliation.

Peer support and advice may be utilized through coaching, information sharing, listening, and role modeling in groups and limited individual settings. Its primary goal is the promotion of an independent living philosophy wherein the client becomes his or her own self-advocate. Support counseling will address adherence to mental health and medical treatments.

Referrals may be made to any additional mental health related services as required.

- A. Program Operation Requirements:** Staff must demonstrate knowledge of HIV disease, its psychosocial dynamics and implications, including cognitive impairment, and generally accepted treatment modalities and practices. Providers will comply with super confidentiality laws as per State of Florida's guidelines.
- B. Rules for Reimbursement:** Reimbursement will be based on a unit cost as determined by the Recipient.
- C. Additional Rules for Reporting:** The unit of service for reporting monthly activity or therapy will include attendance, general content of session, and the provider of services, e.g. peer, etc.
- D. Special Client Eligibility Criteria:** Walk-in clients are allowed. However, a Ryan White Program In Network Referral, an Out-of-Network Referral (accompanied by all appropriate supporting documentation) or all appropriate eligibility documentation is required for a client to receive psychosocial support service and must be updated every 366 days. Clients receiving Ryan White Program Part A funded psychosocial support services must be documented as having a gross household income at or below 400% of the 2027 Federal Poverty Level (FPL).

Year updated

Additional Rules for Documentation: Providers of psychosocial support services must maintain documentation demonstrating that funds are used only for allowable services. Documentation in the client chart must at a minimum clearly indicate that services were provided as allowable under the Ryan White Program service definition, and include the type of service e.g. individual or group session, frequency, and topics addressed, the date of service, regular monitoring and assessment of client progress (individual client counseling only), referral for additional mental health support, as appropriate. Providers must also maintain, and submit to OMB-GC upon request, proof that psychosocial support service staff meets all applicable federal, state, or local requirements.