TRACKER: 2027 Service Descriptions

| | 2027 | *Dates subject to change | | |
|---|---|---|---|---|
| | Service Definition | Assigned to | Scheduled for * | DONE |
| 1 | AIDS Pharmaceutical Assistance | MCSC | Sept | ☐ |
| 2 | Outpatient Ambulatory Health Services | MCSC | Sept | ☐ |
| 3 | Emergency Financial Assistance | C&T | Sept | ☐ |
| 4 | Other Professional-Legal Services and Permancy Planning | C&T | Sept | ☐ |
| 5 | Housing | C&T | Sept | ☐ |
| 6 | Psychosocial support | C&T | Sept | ☐ |
| 7 | Mental Health | MCSC | Oct | ☐ |
| 8 | Substance Abuse-Outpatient and Residential | MCSC | Oct | ☐ |
| 9 | Food Bank | C&T | Oct | ☐ |
| 10 | Medical Transportation | C&T | Oct | ☐ |
| 11 | Non-medical Case Management | C&T | Oct | ☐ |
| 12 | Medical Case Management | C&T | Oct | ☐ |
| 13 | Oral Health | MCSC | Nov | ☐ |
| 14 | Health Insurance | C&T | Nov | ☐ |
| 15 | Outreach | C&T | Nov | ☐ |

Grey=Medical Care Subcommittee addresses first, then Care and Treatment

**Year: <u>FY 2027-2028</u>** **Recommend Approval:____ with substantive changes**

**____ with no substantive changes**

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**HOUSING SERVICES**

Housing Services is a support service that provides transitional, short-term, or emergency housing assistance to enable a client or client's family to gain or maintain critical outpatient/ambulatory health services and treatment, including temporary assistance necessary to prevent homelessness and to gain or maintain access to medical care. Activities within the Housing Services category must also include the development of an individualized housing plan, updated annually, to guide the client's linkage to permanent housing.

Housing Services activities also include housing referral services, including assessment, search, placement, and housing advocacy services on behalf of the eligible client, as well as fees associated with these activities.

**<u>These funds are limited to the provision of short-term rental assistance in accordance with HRSA PCN#16-02 and this service description, as maybe amended. These services would only be used when financial resources under Miami-Dade County's Ending the HIV Epidemic (EHE) Housing Stability Services have been depleted, and the client does not qualify for any other housing assistance. The Ryan White Program must be payor of last resort. Clients receiving assistance from the HOPWA Long-Term Rental Assistance program, the Section 8 Housing Voucher, the Veterans Affairs Supportive Housing program or similar long-term assistance are not eligible for this service.</u>**

**A. Program Operations:**
A "housing is healthcare" approach requires first 1) stabilizing the client's housing situation, and then 2) addressing any additional client needs. Providing housing support to clients will help ensure their ability to secure and/or maintain safe, decent, and affordable housing. Linkage to and retention in ongoing core medical and behavioral health services available throughout the community (e.g., medical care, antiretroviral medications (ARVs), medical case management, mental health counseling, substance use disorder services, etc.) are required. Services include (1) rental and utility subsidies, (2) linkage to additional services, (3) case management to develop and implement a plan to ensure ongoing housing stability, and (4) securing permanent tenant based rental assistance or placement in permanent supportive housing.

1) **Access to Rental and Utility Assistance**
   Facilitate enrollment into the Housing Services program for low-income people with HIV in need of rent and/or utility assistance in order to secure or maintain housing, employing a 'housing is healthcare' approach that minimizes obstacles to housing assistance and promotes sobriety, treatment and/ or service participation.

2) **Client Action Plans to Address Unmet Needs, Including Provision of Services through Partnerships and Other Stakeholders**

Conduct ongoing case management to create and tailor client action plans designed to identify and address clients' unmet needs and goals. Supportive services should be regularly reviewed and actively offered to persistently engage program participants to ensure housing stability and optimal wellbeing. This includes connecting clients to appropriate voluntary wraparound services to respond to additional barriers that may hinder treatment adherence and sustained viral load suppression. Adherence to medical appointments and viral load suppression must be regularly monitored and supported through the offer of appropriate supportive services. While not a condition of ongoing housing support, this is strongly encouraged.

3) **Housing Stability Planning**
Work with each program participant to develop and implement a concrete housing stability plan to sustain safe and stable housing. This planning should include referrals for access to vocational and life skills training including job readiness. Referrals should also be made to SSI/SSDI Outreach, Access, and Recovery (SOAR) providers, as applicable. Planning should also include identification and application for permanent housing subsidies and support for those unable to secure employment at a wage sufficient to support housing costs. <u>Documentation of attempts to connect the client to permanent housing must be included in the client chart.</u>

**B. Components:**

1) All direct rent and other costs must be allowable, allocable, and reasonable in accordance with Uniform Guidance, 45 CFR part 75. Please note that Housing Support cannot be in the form of direct cash payments to clients, and cannot be used for mortgage payments or rental deposits, although these may be allowable costs under the HUD Housing Opportunities for Persons with AIDS (HOPWA) grant awards. Please refer to HRSA Policy Clarification Notice (PCN) No. 16-02 for further information and program guidance.

2) Housing Services providers conduct a comprehensive assessment at intake to determine clients' needs, skills, employability, etc. with the goal of transitioning the clients to permanent housing.

3) Housing Services providers conduct an assessment of clients' health status including viral load (VL), and make referrals to HIV medical care and other healthcare programs and services, as appropriate.

4) Housing Services providers offer and, as appropriate, provide wraparound supportive services in alignment with clients' goals and demonstrated unmet need, including the provision of housing sustainability planning; and periodically monitor clients' overall progress to provide further support and interventions as necessary.

Funded organizations must comply with the requirements set forth in all applicable State and Federal laws including the Health Insurance Portability and Accountability Act of 1996 (HIPAA) (i.e., engage and work with landlords to ensure placement and provide the service without revealing a client's HIV status). **The privacy of program participants' health information must be**

**protected at all times. There must not be any reference to the "Ryan White Program" or anything that might disclose someone's HIV status in any agreement(s) and / or related documents between funded providers and landlords.**

**C. Client Eligibility:**
Clients qualify if their annual household income is at or below 400% FPL.

**D. Program Limits**:
Program-eligible individuals experiencing homelessness or housing instability may receive up to **24 months** of assistance starting from the date of each client's enrollment for this service, **subject to available funding**.

This section has been updated.

**Monthly assistance** is limited by **Fair Market Rates which are specified by zip code,** i.e. if the client has a lease for a one-bedroom apartment in zip code 33030, assistance for FY 2027 is $1,700, limited to the Housing and Urban Development (HUD) fair market rates published **annually** by **geographic area:** https://www.huduser.gov/datasets/fmr/fmr2027/summary?reportype=county&year=2027&counties=1208699999&states=12&q=Miami-Dade County%2C FL

Clients **may not** access the Ryan White Program Housing Emergency Financial Assistance component at the same time as this service.