

Ryan White Part A Program
Medical Case Management Supervisor Care & Coordination Meeting
August 20, 2025
10:00 a.m. to 5:00 p.m.

AGENDA



Location:

BSR
2121 Ponce De Leon Blvd,
Suite 240
Coral Gables, FL 33134

- **Welcome/Attendance**
Sandra Sergi, CQM Project Manager
- **The MCM Resource Hub on PartnershipMiami.org (formerly AIDSNET.org)**
Christina Bontempo, Project Manager/Community Liaison
- **2025 CSS Announcement**
Morela Lucas, Operations Manager
- **Ryan White Program Medical Case Management Supervisor Proficiency Exam Results Summary and Next Steps**
Sandra Sergi, CQM Project Manager

Lunch

sponsored by: Gilead Sciences

- **Strategies for Engagement and Re-engagement in Care**
Carolina Alcala, MPH (She/Her/Hers)
Community Liaison - HIV Community
Miami, FL | Puerto Rico
- **Ryan White Program Medical Case Management Supervisor Training Curriculum Overview – Module I - Ryan White Program & Supervisor Role**
Sandra Sergi, CQM Project Manager
- **Review/Discussion**
- **Evaluations and Adjournment**
 - Review training time